



National Credit Union Administration

Report of On-Site Information Systems Vendor Visit

Datamatic Processing

July 21 - 23, 1998

DATAMATIC PROCESSING, INC.

ISV Review - Executive Summary

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Overall, Datamatic Processing, Inc. (Datamatic) has demonstrated that their Year 2000 product should be close to implementation. In terms of NCUA's 5-phase repair approach, we believe that they are at the following point:

- Awareness – Datamatic staff are knowledgeable of Y2K issues. Evidence exists which indicates credit union customers have been informed about the Enterprise product's status.
- Assessment – Datamatic needs to shift its Y2K focus to its own information systems and support infrastructure.
- Renovation – Complete for the Enterprise product.
- Validation and Testing - Completed through Beta testing.
- Implementation – Datamatic is issuing its Year 2000 ready Enterprise product and will complete distribution of version 4.95 by August 1, 1998. Formal implementation procedures for the Y2K ready release have not been completed. Datamatic is working on an implementation plan and a user's acceptance test kit. Datamatic estimates that the test kit will be ready by mid-August, 1998.

Datamatic's Management Response:

Datamatic's written communication with the credit unions has detailed very specific instructions for installing and implementing the software on the Credit Union systems. This includes the NCUA required time frames for testing and implementation.

All of our customers have installed and implemented our Y2K release.

Test kits were released in August and September 1998 to facilitate testing by all of our users.